

A Quasi-Experimental Evaluation of an On-line  
Formative Assessment and Tutoring System

Kenneth R. Koedinger\*

Carnegie Mellon University

Elizabeth A. McLaughlin

Carnegie Mellon University

Neil T. Heffernan

Worcester Polytechnic Institute

\*Kenneth Koedinger [koedinger@cmu.edu](mailto:koedinger@cmu.edu)

Human Computer Interaction Institute

Carnegie Mellon University

5000 Forbes Avenue

Pittsburgh, PA 15213-3891

Tel: 412-268-7667

Fax: 412-268-1266

## Abstract

ASSISTment is a web-based math tutor designed to address the need for timely student assessment while simultaneously providing instruction, thereby avoiding lost instruction time that typically occurs during assessment. This paper presents a quasi-experiment that evaluates whether ASSISTment use has an effect on improving middle school students' year-end test scores. The data was collected from 1240 seventh graders in three treatment schools and one comparison school. Posttest (7th grade year-end test) results indicate, after adjusting for the pretest (6th grade year-end test), that students in the treatment schools significantly outperformed students in the comparison school and the difference was especially present for special education students. A usage analysis reveals that greater student use of ASSISTments is associated with greater learning consistent with the hypothesis that it is useful as a tutoring system. We also found evidence consistent with the hypothesis that teachers adapt their whole class instruction based on overall student performance in ASSISTments. Namely, increased teacher use (i.e., having more students use the system more often) is associated with greater learning among students with little or no use suggesting that those students may have benefited from teachers adapting their whole-class instruction based on what they learned from ASSISTment use reports. These results indicate potential for using technology to provide students instruction during assessment and to give teachers fast and continuous feedback on student progress.

*Keywords:* formative assessment, online tutoring system, quasi-experiment

## A Quasi-Experimental Evaluation of an On-line Formative Assessment and Tutoring System

High stakes testing has become an ever-present force in American education. Consequently, both formative testing – a diagnostic tool used for immediate remediation and adaptation of teaching practices, and benchmark testing - a measure of how students perform compared to a set of criteria such as state standards, have become increasingly important and are occurring with greater frequency in the classroom. The No Child Left Behind Act of 2001 has exerted accountability pressures on school administrators, teachers and students. In order to meet the requirements of the NCLB Act, educators are searching for ways to assess student deficiencies, realign curriculums and alter classroom practices to meet district and state standards. The accountability pressure has led to increased focus on benchmark assessments and practice tests on top of the usual end-of-chapter testing. The hope is that such assessment will help determine what instruction or remediation is needed to raise student achievement and consequently raise their test scores on the high-stakes year-end exam. The ASSISTment program, a web-based mathematics cognitive tutor developed for middle school students, was designed to address the need for assessment while simultaneously providing instruction to students, thereby preventing the loss of instruction time that typically occurs during assessment. This paper presents an evaluation of the ASSISTment system, but first we review relevant aspects of prior educational technology evaluations.

### **Educational technology goals and benefits**

Many early studies of computer use in schools (particularly drill and practice, tutorials, or educational games) reported positive results for the effect of computer technology on student

achievement (Guerrero, 2004; Honey, 2000; Kulik, 2003). Today, advances in technology have created a much richer environment where computers are used for instruction, communication, collaboration and student research. The improvements in technology however do not seem to have led to concomitant advances in achievement, rather the overall results are mixed and the effects of education technology use are typically small (Angrist&Lavy, 2002; Bielefeldt, 2005; Kulik, 2003; Waxman, Connell & Gray, 2002).

Researchers have cautioned against thinking of technology as a panacea to the achievement problems in education. Technology, by itself, does not produce nor promote learning (Alspaugh, 1999; Fuchs & Woessmann, 2004; Honey, 2000; Schacter & Fagnano, 1999). For technology to impact learning a number of contextual variables need to be considered such as the quality of implementation (Bielefeldt, 2005; Wenglinsky,1998), teacher expertise, knowledge and pedagogical philosophy (Becker & Ravitz, 2001; Fetler, 1999; Odden & Borman, 2004; Vandevoort, Amrein-Beardsley & Berliner, 2004), teacher support and training (Fetler,1999), and students' readiness. Readiness to adequately use technology for what and how it is intended, preparedness with regards to content relevance, and more specifically, how adaptive technologies may help to provide more differentiated instruction that better addresses variability in student readiness. Further, technology should be designed with learning principles in mind. In a review by Schacter & Fagnano (1999), conventional instruction was compared to newer technologies including Intelligent Tutoring Systems (ITS), and they concluded that educational technology based on cognitive theory increases student learning and understanding. Anderson, Corbett, Koedinger & Pelletier (1995), for example, report the success of early cognitive tutors (e.g., ACT Programming and Geometry Proof Tutor) is a result of developing a model that represents student competence as a set of production rules.

Cognitive tutors have been shown to be effective in various domains and under various conditions (Koedinger & Alevan, 2007). Well-defined domains have included algebra (Koedinger, Anderson, Hadley & Mark, 1997), statistics (Meyer & Lovett, 2002), and programming (Naser, S., 2009) while ill-defined domains have included legal reasoning (Alevan, V., 2003) and intercultural competence (Ogan, Walker, Alevan, & Jones, 2008). And some are in widespread use, for instance, the Algebra Cognitive Tutor course is used regularly by about 500,000 students per year.

Bouck and Flanagan (2009) observe that the technology principle presented in the Principles and Standards for School Mathematics (NCTM, 2000) indicates that technology should be available to all students, and technology has the potential to benefit students with disabilities. The diverse range of disabilities (i.e., from physical handicaps to cognitive difficulties to more serious mental disorders) covered by the special education label challenges the educational system to devise curriculums that support all learners while integrating technology into the 21<sup>st</sup> century classroom. Historically, accessibility was the major problem for special needs students, but assistive technology devices have made technology usable for individuals with special needs (Edyburn, 2001). Computer technology, for example, provides an unthreatening environment where students work individually and at their own pace. Kimmel, Deek & Frazer (1996) concluded that special education students will be better served if we move away from textbook learning and move towards a more hands-on approach. Woodward and Rieth (1997) described how computer assessment has evolved into more of a formative assessment that models students' cognitive abilities. Thus, formative assessment has become a vehicle for differentiated instruction and should help meet the needs of special education students.

In addition to student learning from computer technology, both teachers and students report more time spent on task, increased motivation, and enhanced confidence (e.g., Schofield, 1990). Furthermore, the potential added value of computer literacy should not be discounted (Kmitta & Davis, 2004). Even with these potential added benefits, one cannot evaluate technology without also considering cost factors.

### **Practical considerations and costs**

As accountability measures become more prevalent, the cost of additional testing becomes more transparent (e.g., the loss of instructional time, potential teaching to the test, monetary expenses to grade and report results). The need for a quick turn-around, the increase in volume of assessments, and the per student expense are just a few examples of the problems educators face due to accountability pressures. These problems illustrate the struggle between accountability and instruction. The question arises of how to best achieve accountability without jeopardizing instructional time and especially time spent on deeper conceptual learning and more creative and innovative thinking. Yeh (2009) has suggested that educational technology's greatest contribution will come in the form of rapid formative assessment and the cost-effectiveness gains from doing the work of assessment more efficiently.

The ASSISTment system's claim to efficiency is that it performs the dual tasks of assessing and tutoring at the same time in an online environment. Automated assessment reduces teacher administrative tasks such as grading and can provide immediate results on student and class deficiencies, thus freeing teachers for other activities such as collaboration or supporting struggling students. Besides providing teachers with an assessment management tool, ASSISTment offers a fine granularity of assessment that allows for a more skill specific understanding of student limitations than typical paper-based benchmark assessments. Prior

psychometric models of ASSISTment data have indicated that a finer-grained skill model outperforms the coarser grained models for assessing student performance (Pardos, Heffernan & Anderson, 2006; Feng, Heffernan, Mani & Heffernan, 2006; Pardos, Feng, Heffernan, Heffernan & Ruiz, 2007).

Students also benefit from the ASSISTment system by receiving immediate corrective feedback in the form of scaffolded questions and hints. By combining the benefits of automated assessment with tutoring and feedback ASSISTment efficiently and creatively uses technology to improve student academic performance.

Given our concern for the loss of instructional time due to the demands of the NCLB Act and the increase of testing in schools, we reviewed the literature for evaluations of benchmark testing. The Center on Educational Policy, a public education advocacy group, claims testing is the most “defensible” means for making inferences about student learning and believes testing will remain in the forefront of educational assessment. Although the aim of benchmark testing is to improve classroom instruction and ultimately improve student achievement, Henderson, Petrosino, Guckenburg, & Hamilton, (2007a, 2007b) found no significant difference on middle school math scores between schools who used quarterly benchmark assessments and comparison schools. According to that report, the findings may be the result of data limitations. However, clearly if benchmark tests are used as summative assessments and no instructional actions are taken in response to a benchmark assessment, achievement gains will not be observed. We next describe the ASSISTment system and how it provides two avenues for instructional response to assessment results: teacher adaptation and student learning. We then describe a quasi-experiment of ASSISTment use designed to evaluate its role as a combined instructional, formative and benchmark assessment system.

## **ASSISTment**

The name ASSISTment was coined by Ken Koedinger to describe a kind of *assessment* that provides instruction *assistance* during the test. The system provides timely feedback to assist teachers in making classroom decisions while simultaneously tutoring students as needed. Teachers can learn about particular difficulties their students are having both by directly observing and interacting with students in the computer lab and by looking at the detailed reports that ASSISTment provides. They can respond to what they learn by changing their whole class instructional strategies, for instance, to directly address a difficulty being experienced by many students. The prompt and reliable reporting is a key asset of the ASSISTment system especially since one of the prolific complaints heard about both standardized and benchmark testing is the inopportune delivery of results. It is not possible for teachers to adjust to their current students' needs when test results are not available until the semester is over. Even with quarterly assessments that some assessment services are providing (e.g. 4Sight, Galileo, Pearson Benchmark) teachers can only react to these results three times a year and only for a limited number of test items.

ASSISTment functions as an assessment tool by collecting data on a variety of dynamic metrics that go beyond the typical correct/incorrect measures found in traditional paper and pencil assessment. These metrics include various measures of the assistance needed by a student including the number of attempts made, the number of hints requested, the response time, and the number of opportunities to practice. As students work through items and answer follow-up questions, the system gathers information that is used to ascertain individual student strengths and weaknesses as well as the actions of an entire class. The results are made available to teachers in the form of on-line reports and automated emails. Using dynamic metrics to gain

information on student performance may turn out to be a better predictor of future student performance on year-end standardized exams, for instance the Massachusetts Comprehensive Assessment System (MCAS) than conventional paper and pencil tests or benchmark assessments. If so, a year's worth of data in a program like ASSISTment may be a viable alternative to a couple hours of high stakes test results. Feng et al (2006) showed that using the amount of assistance required (i.e., number of attempts and number of hints) made for better predictions on the MCAS exam than correctness alone. In fact, they found that 8<sup>th</sup> grade ASSISTment use can predict 10<sup>th</sup> grade achievement as well as the 8<sup>th</sup> grade MCAS (Feng et al, 2008).

As a tutor, ASSISTment functions by breaking down or scaffolding problems into requisite skills and knowledge components. If a student incorrectly answers the original item or requests help, the first scaffold is automatically presented. Once in the scaffold tutoring, students must complete the series of scaffolds for that item (typically about three scaffolds). The example item in Figure 1 has two scaffolds: the first assesses knowledge of the term clockwise/counterclockwise, and the second focuses on whether a student knows how a 90 degree angle appears graphically. By scaffolding the original item, we get a clearer picture of where a student's difficulty lies if he gets the item wrong. In other words, an incorrect response on the original item does not indicate whether a student doesn't know what counterclockwise means or whether he doesn't know what a 90 degree angle looks like. The scaffolds help supply a more complete picture of individual student and class deficiencies. In addition to scaffolds, students can get assistance by requesting hints. Anytime a student feels confused or is unable to answer, he can ask the system for help. Hints are suggestions on how to proceed and often appear as a definition or question similar to what a human tutor might ask or say. In the

example item, Scaffold 1 illustrates counterclockwise in a real world situation by using an animated arrow while the first hint for this scaffold defines clockwise as the direction the hands on a clock move and counterclockwise is the other direction. A noteworthy study by Razzaq & Heffernan (2006) demonstrated the benefit of completing problems with scaffolds as compared to doing problems with hints only. In a more recent study, Razzaq and Heffernan (2009) found that less proficient students benefit the most from scaffolding when controlling for time.

### **Research questions and hypotheses**

In this study, we were interested in examining whether students learn more from using the ASSISTment system, as measured by the MCAS test, than a group of comparison students who did not use ASSISTments. Our analysis factored out students' prior year MCAS test results and used post-intervention MCAS scores as the dependent variable. We hypothesized that students would benefit from the tutoring, feedback and design of the ASSISTment system and that their progress would be observed by improved MCAS test scores. In addition to a positive effect for students in general, we hypothesize that certain typically disadvantaged sub-groups of students (e.g., special education) may show greater advances in learning as a result of using ASSISTment because their learning needs are less likely to be met in whole class instruction. A few of the advantages offered by educational technology that are not necessarily readily available in traditional classroom instruction include supportive feedback, an interactive and multi-sensory learning environment, and more time for the teacher to provide individual assistance. Teachers have more time to help individual students in the computer lab because they are not running a whole class session and students, other than the one with whom they are interacting, are getting support from the technology.

The benefits of practice with timely feedback (Roediger & Karpicke, 2006) and individualized tutorial assistance (e.g., Corbett & Anderson, 2001; Koedinger & Alevan, 2007) have been documented to support student learning and achievement. We were interested to see if a higher usage of student use of ASSISTment would make a difference on post-test outcomes. We predicted higher usage would result in a greater effect on students MCAS scores. Informal discussions with teachers have provided testimony of satisfaction with and endorsement of ASSISTments. Some teachers have reported specific changes they made to their classroom instruction. For example, Ms. Metelenis<sup>1</sup> reviewed an ASSISTment report that showed 70% (14) of her students needed help with a word problem that featured the skill decimal multiplication. As a result, the teacher spent an extra 15 minutes of class time to discuss a similar word problem. Of the 14 students who originally needed assistance, 50% benefited from the additional instruction in the sense that they solved a related item correctly the next time they used ASSISTment. We hypothesized that students of high usage teachers would perform better on the MCAS because we expect these teachers are more likely to alter their teaching strategy. In particular, we hypothesized that the students who had little or no ASSISTment use would benefit most from teachers who frequently use the ASSISTment system. This outcome would suggest that teachers are utilizing what they learn about their students' proficiencies and deficiencies and are making appropriate changes to classroom instruction.

### **Method**

The hypotheses we wish to evaluate are causal claims and thus an intervention study is warranted. Interestingly, Robinson, Levin, Thomas, & Vaughn (2007) report an increase in causal statements in teaching-and-learning journals from 1994 to 2004, even though during this

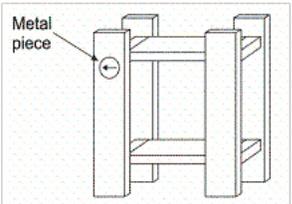
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<sup>1</sup> Ms. Metelenis is an alias, but the case study report is real. Although the report comes from a subsequent year, it demonstrates how the data from ASSISTment can be used by a teacher to her students' advantage.

**Assistment**  
You are previewing content. 2001 - 16 (Scaffolding) (#1314)

**Main item**

Kayla is assembling a bookcase. She has put a metal piece into a hole in a shelf as shown below. The instructions say to rotate the piece 90 degrees counterclockwise. How will the piece look after the rotation?



A.       C.   
B.       D. 

[Comment on this question](#)

Submit Answer

**Scaffold 1**

(The arrow is animated and rotating counterclockwise.)

**Answer choices**

Is this arrow rotating clockwise or counterclockwise?



[Comment on this question](#)

Show me hint 1 of 2

Select one:

clockwise

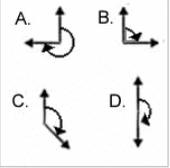
counterclockwise

Submit Answer

✓ Correct!

**Scaffold 2**

Which of the below angles is 90 degrees?



[Comment on this question](#)

**Hint**

90 degrees is a quarter of a circle.

[Comment on this hint](#)

Show me the last hint

Select one:

Submit Answer

Figure 1. Example of an ASSISTment item and its tutoring. If a student answers the main item incorrectly or requests help he is presented with scaffolds that assess the individual skills from the main item. Students also have the opportunity to request hints as seen in the second scaffold.

same time period there was a decline in intervention studies. While the gold-standard for intervention studies is the controlled randomized experiment, the feasibility of running a true experiment in the field is often prohibited by practical issues of compliance, cost-effectiveness and the ethics of withholding a potentially positive intervention. Educational researchers (Berliner, 2002; Borman, 2002; Slavin, 2008) have recognized this quandary and note the benefits of a well-designed quasi-experiment. Indeed, Slavin (2008) regards the outcomes from high quality quasi-experiments to be close approximations to those of an experiment. In early development of novel technological innovation, like ASSISTment, the extra costs of a controlled randomized experiment are particularly prohibitive and perhaps not justified. Thus, we pursued a quasi-experiment as an initial evaluation of an ASSISTment intervention.

## **Participants**

For this study, we focused on students from four middle schools in a small urban school district in Massachusetts. The full study sample was a group of seventh graders, ( $n = 1,344$ ). The final analysis included only those students with MCAS (Massachusetts Comprehensive Assessment System) scores from both 2006 (6th grade test) and 2007 (7th grade test), and students whose math teacher assignment could be determined either from ASSISTment use or MAP<sup>II</sup> test data. The resultant pool included 1,240 students of which 79% were regular students ( $n = 985$ ) and 21% were special education students ( $n = 255$ ). A breakdown of the individual schools shows Treatment school A included 372 students (78% regular), Treatment school B included 322 students (81% regular), Treatment school C included 253 students (77% regular) and

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<sup>II</sup> MAP or Measures of Academic Progress are computerized adaptive tests administered three times during the school year.

Comparison school D included 293 students (81% regular).

This study was a quasi-experiment in that there was no random assignment of students (or classes or schools) to condition. Rather, school D was in the comparison group because they did not have an adequate number of computers at the time the decision to use ASSISTments was made. Due to the lack of computers, school D did not use educational technology as a supplement to their math curriculum. Instead, when treatment students were in the lab, control students would work on traditional text-book activities.

Both the treatment and comparison groups had similar student characteristics (race, gender, limited English proficiency (LEP), free lunch eligibility, special education students) and teacher/school characteristics (licensed in teacher assignment, percent of core classes taught by “highly qualified teachers”, student/teacher ratio). These demographics were compatible with the district, but varied from the state profile. When compared to the state's school demographics, our participants had a higher Hispanic and lower white population, higher LEP, higher English not the first language, and higher percentage of students failing/needing improvement on the MCAS.

### **Measures**

Students' 6<sup>th</sup> grade MCAS scores were used as a pre-assessment of their incoming knowledge and students' 7<sup>th</sup> grade adjusted MCAS scores was the dependent variable. Also, both student and teacher usage measures were used to examine the impact of usage on students' 7<sup>th</sup> grade MCAS scores post intervention. High usage students were defined as those who had completed 60 or more items, low usage students completed less than 60 items and non-usage students did not use ASSISTments. We decided not to define low vs. high usage using the median (30 items) because to call students “high users” with such a low threshold did not seem appropriate. We chose 60 items as a reasonable threshold as it reflects approximately two hours

of content, and indeed, the treatment school with the greatest usage and the greatest gain in test scores averaged about 60 items (56.9). Teacher usage was based on student participation because we did not have the means to determine how often teachers read reports nor how they specifically used the information derived from the reports. Teachers were considered high usage if 25% or more of their students completed 60 or more items and low-usage if they had less than 25% of their students complete at least 60 items

### Results

Before discussing the comparison results, it is worth noting that the MCAS test is designed to differentiate students from quite a broad range of potential ability, perhaps 2-3 grade levels above and below the target grade. As a consequence, many of the items on the 7<sup>th</sup> grade test are either above or below the level of the content addressed in 7<sup>th</sup> grade and so we might well expect that the 7<sup>th</sup> grade instruction will yield improvement on only a fraction of the items on the test. We wondered what is a reasonable expectation for an increase in score from a year's worth of instruction. The ideal comparison would be to give some students the same test at the beginning and end of the school year. We do not have such data, but we do have ASSISTment data for students at different grade levels (7<sup>th</sup> and 8<sup>th</sup>) solving the same items (selected from the 6<sup>th</sup> and 8<sup>th</sup> grade MCAS).<sup>iii</sup> For items that were completed by at least fifty 7<sup>th</sup> graders and at least fifty 8<sup>th</sup> graders, performance of 8<sup>th</sup> graders was 65.5% while 7<sup>th</sup> graders was 61.3%. This leads to a rough estimate of one year of schooling being associated with about a 4.2% increase in the test score. Even given the argument above about the test having only a fraction of course-relevant items on it, we were surprised at how small the measured changes appear to be.

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<sup>iii</sup> Both the 7<sup>th</sup> and 8<sup>th</sup> grade classes completed items from the 6<sup>th</sup> and 8<sup>th</sup> grade test that were deemed relevant to their curriculum. At the time of this study, 7<sup>th</sup> grade MCAS items were not available.

However, a quite similar result was found in a case where a standardized test (the ETS Algebra test) was given to the same students at the beginning and end of a school year. Here the scores of 1404 students improved from 32.3% to 36.5% (Dynarski et al, 2007, p. 98); also, coincidentally, only a 4.2% increase from a year's worth of school. We present these figures to put our results on condition differences in context. Namely, we should expect the MCAS test to reveal only relatively small changes as the result of any treatment.

### **Overall Results**

Table 1 shows the percent correct pre-test and post-test means for treatment and control conditions. Note that since the 7th grade test (the post-test) is harder than the 6th grade test (the pre-test) we should not expect an increase in score. We used an ANCOVA to test whether the treatment and control groups differed in their posttest scores (2007, 7th grade MCAS test) after taking into account the pretest scores (2006, 6th grade MCAS test). A 2x2 ANCOVA with condition (treatment vs. control) and student group (regular vs. special education) as factors and pre-test as a covariate revealed main effects for condition,  $F(1,1235) = 12.3, p < .001$ , and student group,  $F(1,1235) = 119.4, p < .001$ , and an interaction effect between condition and student group,  $F(1,1235) = 6.6, p = .01$ . To get a sense for the implications of this difference, we can use the ANCOVA results to compute an adjusted post-test score for both groups that assumes the pre-test scores were equivalent. Adjusted posttest means were computed using a modified version of Searle, Speed & Milliken's (1980) estimated marginal means as found in the SPSS GLM statistical package.

As shown in the last columns of Table 1, the adjusted post-test means for all (total) students using ASSISTment ( $M = 51.7, SE = .45$ ) is higher than the adjusted means for the

Table 1. Percent correct of Pre-test, Post-test, and Adjusted Post-test means.

Condition	Student Group	Students	Schools	Teachers	Classes	Pre-test Means	Post-test Means	Unadj Std. Err	Adj. Post-test Means	Adj Std. Err
Control	Regular	237	1	4	NA <sup>a</sup>	64.61	60.64	1.34	54.94	0.72
	Sp. Ed.	56	1	NA <sup>b</sup>	NA <sup>a</sup>	46.63	34.26	2.25	41.91	1.48
	<b>Total</b>	<b>293</b>	<b>1</b>	<b>NA<sup>b</sup></b>	<b>NA<sup>a</sup></b>	<b>61.19</b>	<b>55.60</b>	<b>1.31</b>	<b>48.43</b>	<b>0.82</b>
Treatment	Regular	748	3	12	42	60.65	58.58	0.77	55.83	0.41
	Sp. Ed.	199	3	NA <sup>b</sup>	NA <sup>a</sup>	36.72	32.57	1.09	47.57	0.83
	<b>Total</b>	<b>947</b>	<b>3</b>	<b>NA<sup>b</sup></b>	<b>NA<sup>a</sup></b>	<b>55.63</b>	<b>53.12</b>	<b>0.74</b>	<b>51.70</b>	<b>0.45</b>

<sup>a</sup> Data on assignment of students to class was available only for regular teachers with an ASSISTment account.

<sup>b</sup> Special education students are sometimes assigned a regular teacher and otherwise assigned special education teacher (each school has at least three of these teachers).

comparison group ( $M = 48.4$ ,  $SE = .82$ ) with a difference of 3.3% ( $51.7 - 48.4$ ). Relative to the estimate above of about 4.2% gain from a year of schooling, this difference is sizeable, equivalent to a boost of 7 months of schooling ( $3.3/4.2 * 9$  months). The effect size of this difference (.23) is small (using Cohen's  $d$  and the adjusted means; see <http://web.uccs.edu/lbecker/Psy590/escalc3.htm>). Both regular and special education students in the treatment condition performed better than the comparison students on the post-test when controlling for the pretest. As shown in Figure 2, this effect was much larger for special education students, a 5.7% gain (47.5% for treatment, 41.9% for control), than for regular students, a 0.9% gain (55.8% for treatment, 54.9% for control). Statistical analysis of the simple main effects indicate that the treatment difference for special education students is statistically significant,  $F(1,1235) = 11.44$ ,  $p < .001$ , and the treatment effect is medium ( $d = .50$ ). The difference for regular students does not reach significance,  $F(1, 1235) = 1.16$ ,  $p = .28$ ,  $d = .08$ .

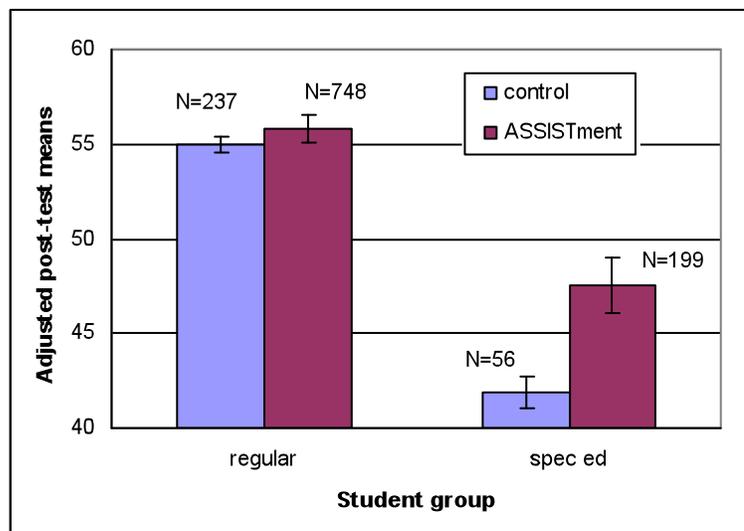


Figure 2. Adjusted post-test means for 7th grade student groups.

Additional analyses were run on various sub-group populations including gender, race, free lunch availability and limited English proficiency (LEP). As can be seen in Figure 3, the treatment condition outperforms the control group in all of the sub-groups on the adjusted percent correct means of the 2007 MCAS exam. Individual ANCOVA's were run on each sub-group with a main effect found for free lunch availability,  $F(1,1235) = 6.63$ ,  $p = .010$ , non-white (white vs. combined black and Hispanic, excluding Asian, native American and multi-ethnic),  $F(1,1099) = 6.45$ ,  $p = .011$ , and student type (regular vs. special education),  $F(1,1235) = 119.39$ ,  $p = .000$ . There are no differences between conditions for any of the other subgroups shown in Figure 3.

#### **Usage Analysis: Does amount of use by students and teachers predict greater learning?**

We investigated the effect of student usage on performance by analyzing student usage level data. As discussed above, students were labeled high usage if they completed 60 or more items, low usage students completed less than 60 items and non-usage students did not use the

program. We first present results for regular students and then for special education students. On average, high usage regular students completed 109.6 items and used the ASSISTment system for 222.5 minutes while low usage regular students completed 22.5 items and used the system for 60.2 minutes. Results of a 3 level ANCOVA (high vs. low vs. no usage) show a main effect for regular student usage,  $F(2,744) = 15.05$ ,  $p = .000$ , with high usage students (adj M = 61.65, SE = .75) outperforming both the low usage students (adj M = 58.06, SE = .52) and non-usage students (adj M = 54.99, SE = .99) on the 2007 MCAS exam.

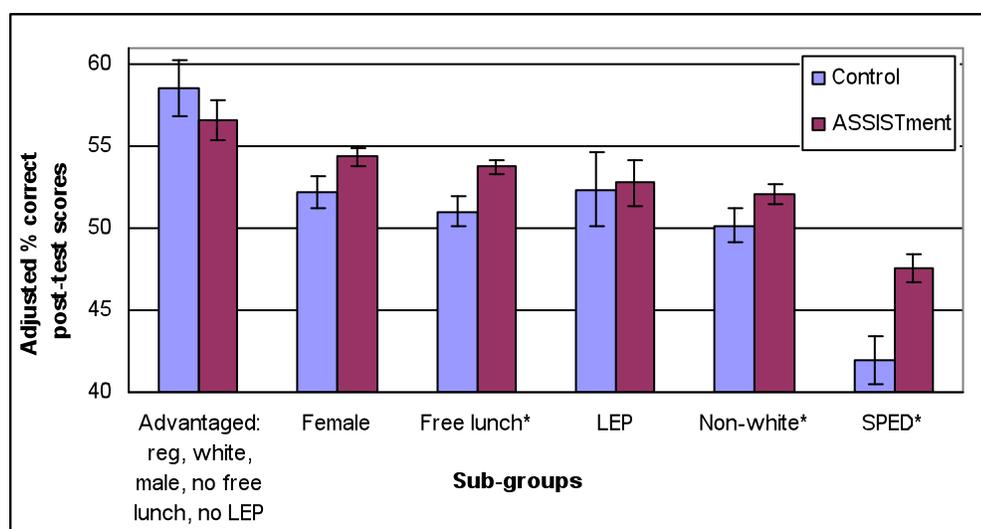


Figure 3. Adjusted percent correct means of sub-groups 2007 MCAS scores with weighted differences from least to greatest.

We also were interested to see whether we might find evidence that teachers used the advice given by ASSISTment to adjust their teaching which in turn would help their students learn more. If so, we might see that students with low (< 60 items) or no usage would nevertheless gain more if they are in the class of a high usage teacher than in a class of a low usage teacher. As discussed above, high-usage teachers had 25% or more of their students completing 60 or more items and low-usage teachers had less than 25% of their students

completing 60 or more items. The means shown in Figure 4 are consistent with this hypothesis. Having a high usage teacher appears to benefit low- and no-usage students, but not high usage students. To test whether this interaction is statistically reliable, we performed a 2x3 ANCOVA with teacher usage (high vs. low) and student usage (high vs. low vs. none) as factors and pretest as a covariate. Consistent with the simple analysis presented above, the more a student uses ASSISTments the greater his performance on the MCAS,  $F(2,734) = 11.52, p = .000$ . There is not a main effect of teacher usage,  $F(1,734) = .395, p = .53$ . But, the interaction between teacher usage and student usage is significant,  $F(2,734) = 3.67, p = .03$ . This interaction can be seen in Figure 4, where the low users and non-users of high usage teachers have higher adjusted means than their counterparts of the low usage teachers. These results are consistent with the idea that high usage teachers benefit from the system. They learn and can provide better instruction than low usage teachers.

A simple main effects analysis reveals the following. Students who were non-users performed better with high usage teachers ( $M = 58.27, SE = 1.86$ ) than with low usage teachers ( $M = 53.93, SE = 1.22$ ),  $F(1,734) = 3.81, p = .05$ . For the low usage students, mean performance was also greater with high usage teachers ( $M = 59.22, SE = 1.18$ ) than with low usage teachers ( $M = 58.10, SE = .576$ ), but this difference was not significant,  $F(1,734) = .734, p = .39$ . In contrast, high usage students did not appear to benefit from high usage teachers and, if anything, appeared to do worse ( $M = 61.31, SE = .821$ ) than those with low usage teachers ( $M = 64.73, SE = 1.77$ ). This difference is marginally significant,  $F(1,734) = 3.12, p = .08$ .

These results are subject to selection effects and thus should be interpreted with caution. For instance, high student users may be better with a low teacher user (if the marginal effect is to be believed) not because of the teacher per se, but perhaps because to be high users in a low

usage class such students must be particularly self-motivated to do more math with ASSISTments than their classmates. Similarly, it is possible that no-usage and low-usage students are not better because of their better-informed high-usage teacher, but for some other reason.

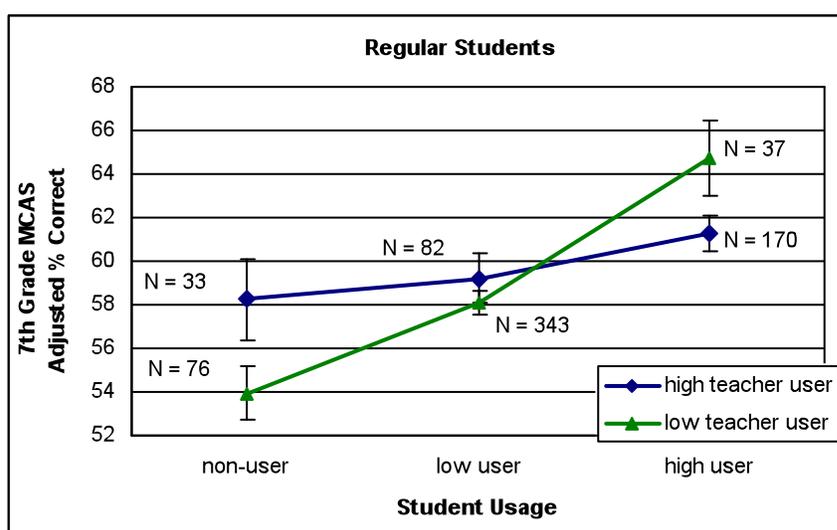


Figure 4. Adjusted percent correct means on seventh grade 2007 MCAS exam for regular students.

Special education students were not included in the 3x2 analysis because of different sample characteristics (special education students are not all associated with a regular teacher) and the small number of students in the six usage categories (e.g., there are only 6 non-usage special education students with a high usage teacher). Given the small numbers, it is not surprising that we do not find any significant effects when we run the 3x2 for special education students only ( $p=.18$  for special education student usage,  $p=.27$  for teacher usage, and  $p=.20$  for the interaction effect).

However, we do have enough data to do main effect analyses of student and teacher usage. On average, special education student usage was 91.6 items completed and 231.2 minutes

for high users and 19.9 items completed and 56.6 minutes for low users. A 3 level ANCOVA with pretest as a covariate and special education student usage (no usage vs. low vs. high) as a between subjects factor did not reveal an effect of special education student usage,  $F(2,195) = .481, p=.62$ , ( no usage adj M =31.5, SE=1.3, low usage adj M=33.2, SE= 1.0, high usage adj M= 33.3, SE=2.8). And, a 3 level ANCOVA with teacher usage (no, low, high) as a between-subjects factor also did not reveal a significant effect ( $F(2,195) = 1.9, p= .16$ ) for teacher usage for special education students. The adjusted posttest scores of special education students were 30% with no usage teachers, 34% with low usage teachers, and 34% with high usage teachers. The difference between special education students of no usage teachers and some usage teachers (either low or high) is statistically reliable ( $F(1,196) =3.76, p=.05$ ). It is reassuring that the adjusted posttest means of the treatment special education students who do not use ASSISTments are the same as the control groups adjusted means (30.2, SE=1.4 to 30.1, SE=1.6, respectively).

On further analysis, we discovered a significant association for special education students between the ASSISTment treatment and whether they are “immersed” in a regular classroom (i.e., they attend a math class with regular students as opposed to being separated with a special education teacher). In the treatment schools, 70% of special education students (140 of 199) are immersed, but only 43% of special education students (24 of 56) are immersed in the control school, a significant association ( $\chi^2 =14.39, p =.000$ ). All 125 special education students using ASSISTment are immersed and only 15 immersed students in the treatment schools are non-users. It seems that the higher level of immersion in the treatment schools has been facilitated by ASSISTment use. The technology may make immersion easier to implement. We observed with Cognitive Tutors that special education teachers were pleased to bring (and join) their special

education students in the computer lab as these students could both be a part of regular class but at the same time get more individual attention, from the software and the teacher, than they can in a regular classroom (Koedinger, K. R., 2001). Another possibility, which we cannot completely exclude given the quasi experimental nature of this study, is that the treatment schools are more proactive in their implementation of both Assistments and immersion and it is this proactive character of these schools behind the better performance.

### **Discussion**

This study evaluates the ASSISTments system, an innovative educational technology tool that provides formative assessment during instruction. This was a large-scale, long-term study where data was collected during the entire 2006-2007 school year. While there have been a number of evaluations of educational technology use in school settings, results are not consistent and more studies are needed. The primary goal of the ASSISTment project is to address the assessment dilemma. While assessments provide useful feedback they take time away from instruction and frequent hand grading of paper-based assessment takes teacher time away from preparation. The ASSISTment system proposes a practical solution whereby learning opportunities continue to exist during assessment. By using technology for assessment and feedback, ASSISTment enables teachers to make data-driven decisions about classroom strategy while at the same time providing students with intelligent tutoring. Hence, teacher workload is not increased and instruction time is not lost.

In this study we considered three research questions: 1) What is the effect of ASSISTments on learning after one year's usage as measured by a year-end state exam? 2) Is there a usage effect for students and/or teachers? and, 3) Is there any evidence teachers are using

ASSISTment as a formative assessment aid? Roediger & Karpicke (2006) reported the benefit of “testing” for enhanced learning, that is, when tests are used for instruction or learning, not for assessment. They found students had greater long-term retention and performed better when *tested* on content as compared to *studying* content. Based on these results, it is reasonable to expect ASSISTment users to demonstrate improved learning. Thus, according to Roediger & Karpicke’s definition of “testing”, students who use ASSISTments are being “tested” with each problem they work on and our results show the “tested” students perform better on the year-end state exam than those students who do not use ASSISTments and don’t receive the benefits of being “tested”. We found special education students, in particular, benefit from using ASSISTments.

In the ASSISTment system both teachers and students receive feedback and we anticipated greater usage yielding greater performance. Our findings support such a usage effect for students, but we did not find an overall teacher usage effect. Most interesting is the significant interaction effect found between teacher and student usage and the potential impact it may have on student learning. Consistent with our hypothesis that ASSISTment provides teachers with useful formative assessment information, our results indicate low and non-using students are benefiting from what their teachers learn from observing students using the ASSISTment system or from inspecting its diagnostic assessment reports. In a review of three formative assessment systems, Militello & Heffernan (2009) found only ASSISTment is used by teachers “in a real time, cognitively diagnostic manner.” (p.5) Further study is needed to uncover what teachers need from a system like ASSISTments, and how they can best utilize the information to enhance student learning.

Effective educational technology incorporates learning theory and principles into its design (Anderson et al, 1995; Schacter&Fagnano, 1999) and should consider the cost of implementation (Yeh, 2009). We thought ASSISTments would be effective as a formative assessment tool because 1) teacher workload is not increased, 2) the structure of the assessment data is fine-grained, 3) the results are timely, 4) it mimics a human tutor by scaffolding problems into individual skills and knowledge components, and 5) students are provided individually adapted feedback. Although the results indicate a significant and positive learning difference, we can not be certain that the results are caused by ASSISTments due to the nature of quasi-experimentation and potential selection bias.

This research supports the blending of technology and traditional instruction, in that ASSISTments is designed to be used in conjunction with classroom instruction not in place of it. It highlights the value of formative testing while elucidating the problem of lost instructional time. Furthermore, it recognizes the possibility of using technology to predict student success (e.g., analyzing a school year worth of dynamic data to determine student competency). It uncovers the need to determine what metrics are required to best evaluate student achievement and what information teachers and administrators need to make informed educational decisions. As a community, we ought to have a better understanding of how teachers can use formative assessment to produce greater achievement gains.

### **Conclusions**

Seventh grade students in three treatment schools showed a significantly higher gain in their MCAS scores from 2006 to 2007 than the students in the comparison school. Although the difference is statistically reliable, given the lack of random assignment, we cannot be certain the

difference was due to the ASSISTment system and not due to other factors at the schools. We also found that regular students who were higher users of the ASSISTment system had higher MCAS scores than those students who used it less. Again while this association between high and low users is encouraging, we cannot make firm claims about whether it was the extra time spent using ASSISTment that led to the learning gains. Nevertheless, the results are promising and suggest further research is warranted.

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